



Prateek Kashyap-00:00

So this fine tuning and speech to text, these all things will be, you know, handled by my DSR itself. So that thing is pending and the target of building a basic web dashboard for claim review. The basic development is done. So yeah, that's.



Prateek Kashyap-00:20

That's how that.



Vijay Agarwal-00:21

One second. What do we call done and what do we call in progress? So I understand the first bullet point is in progress. We don't have an approach.



Vijay Agarwal-00:30

It's more of in evaluation. Yes, yes. We are saying it is done.



Abhinav Srivastava-00:35

It is done.



Prateek Kashyap-00:36

Yeah.



Vijay Agarwal-00:37

Okay. And we have tested and we can show it tomorrow in the demo.



Prateek Kashyap-00:43

We will not be able to show it in the demo because there was I. Can you comment on this? Like it is. It is tested on Sandbox and connected, right?



Lince Varghese-00:58

Yeah. Means sir is asking for I think or for Athena. Athena.



Prateek Kashyap-01:03

Athena, yes.



Lince Varghese-01:05

So the issue is that we got an update from nle so this integration will break some points in the backend but they are currently in development so we can't show other pages of Biller while we integrate this though dummy data patients can be created like on the group. So manual data is manually the patients can be added and we can create that Athena is being connected getting records is being pulled from the Athena but the posterity pull request put request that is update and inserting data into the Athena is not possible on the sandbox side because that's a global sandbox used by everyone. So for that we need an extra sandbox request to Athena from that organization like Maki organization.



Vijay Agarwal-02:06

So if I understand this correctly, link is still not connected with MACU Neurosurgeries instance.

No, no. It. It can be connected to mature Neuro means what Athena Centricity they have. Sorry, Athena Practice is the application name they have and this developer account can have an access to connect to this Athena practice.

 **Lince Varghese-02:34**

So the issue here is we can't directly connect that and fetch data out of it. Would means accordingly compliance. Other than that, while we test with this sandbox, we are able to get the data from it because it's a globally used sandbox. But we cannot push data into that sandbox.

 **Vijay Agarwal-02:58**

Got it. So now to unblock this state. The first step is whether we are able to read data from Mercury Neurosurgeries instance. What are the things that we need from them.

 **Lince Varghese-03:12**

To read from them? Yeah, other than sandbox your emails directly from the.

 **Vijay Agarwal-03:20**

From their production missions. Yes.

 **Lince Varghese-03:21**

Yeah, we don't need actually anything because I have the credentials. I can make it active as soon as like we are tested.

 **Vijay Agarwal-03:32**

So sandbox reading is already Tested, right?

 **Lince Varghese-03:34**

Yes. Sandbox reading is already test.

 **Vijay Agarwal-03:36**

So can you also do the production reading testing then?

 **Lince Varghese-03:41**

That's the issue. I need a permission from them at least so. So that these records can come outside of that into iamb. That would be a problem.

 **Vijay Agarwal-03:51**

But this will be within the imbly infra environment on in the US environment, right?

 **Lince Varghese-03:58**

Yes. It is pre hosted in the US.

 **Vijay Agarwal-03:59**

Itself and we are not pulling any PII data like we. We don't want the mobile number like we discussed.

Okay. For that mobile entire actually CMS 1500 we are for now we are displaying it and later on we are assuming that we blur out blur those fields are. We will not get those data into that fields only the app means the required fields need to be rightly spread.

 **Vijay Agarwal-04:29**

See because customer doesn't know the implications. So taking permission is like of no value to them. Okay. We have to be clear what happens if they don't give permission and what happens if they give permission?

 **Vijay Agarwal-04:41**

If they are giving us permission, we have to be clear that there is no breach in our non disclosure agreement and there is no breach of data policies, right?

 **Lince Varghese-04:50**

Yes. So that's what I am also afraid of.

 **Vijay Agarwal-04:53**

If we are bringing the data only into Imbly's cloud environment. Okay. Then we are safe.

 **Lince Varghese-05:02**

Even if we brought the information into the cloud, if we are displaying and checking if that it is working properly in your ui that may be breaking this.

 **Vijay Agarwal-05:14**

But we don't need PI. I know. See. So as such, see the part of the project is all this data is going to be visible on the dashboard.

 **Vijay Agarwal-05:21**

Right? So we have to pull data, right?

 **Lince Varghese-05:25**

Yes.

 **Vijay Agarwal-05:26**

What is the approval that make you neurosurgery guys will give for them? They have to pull data.

 **Lince Varghese-05:35**

Of course, but I need to make sure that you at least approve those things.

 **Vijay Agarwal-05:40**

Yeah. So I mean for the project we definitely need. If you're telling me it's done, then the only way the definition of done is that their instance is connected and we are able to pull data and we are able to show data as per the data policies.

 **Lince Varghese-05:54**

Fine, then I'll just connect to the production and I'll finish with Mr. Yes.

So that's what we will then call definition of done. No.

 **Lince Varghese-06:02**

Yes.

 **Vijay Agarwal-06:03**

So right now we can't say that centricity is connected or successful because it is still not connected to Mcuse instance. It is still connected to mobile sandbox.

 **Lince Varghese-06:13**

Yes, exactly.

 **Vijay Agarwal-06:14**

Right. So that is the most critical part for us to connect to the MCQ instance and then claim that it's done.

 **Lince Varghese-06:20**

Okay. Okay. Well it not be a big problem that we have already sorted out. And so you think if you feel.

 **Vijay Agarwal-06:29**

We can do that before tomorrow's demo and give a confirmation. I don't want to give the confirmation to customer without, you know, having testing it.

 **Lince Varghese-06:38**

No, actually it can't be done. Like all developers are on leave tomorrow.

 **Vijay Agarwal-06:41**

Okay, got it. So then that means point number one and two are still in progress items. What about point number three of milestone two? Develop stt.

 **Vijay Agarwal-06:54**

So is the STD module in place now?

 **Lince Varghese-06:58**

No, that is currently in progress itself.

 **Prateek Kashyap-07:02**

That is worked like it is mainly for the mobile application.

 **Lince Varghese-07:06**

Right.

 **Prateek Kashyap-07:06**

Because there the speech to text conversation will conversion will be happening.

Yes.

 **Prateek Kashyap**-07:11

And then it will be fed into the midasr. So yeah, that is also in progress. Basically the mobile development is in progress.

 **Lince Varghese**-07:18

Want to intend to say that many of the fine tuning that we need to do or medical dictionary is used that was replaced by medisr. So we saved our time around that because. Okay, so earlier what we are used to do were intent to do was taking a whisper model then train it or fine tune it against a large data set of voice recordings and we like what we see as transcriptions of those so that we can we get a model that is very accurate on medical data set. So we are skipping these because we have med ASR already trained by Google.

 **Lince Varghese**-08:07

So this would be helpful without being trained.

 **Vijay Agarwal**-08:14

Got it. So see the question is simple. Whatever model we have agreed is that now working where we are able to give a speech and we are getting the text as per medical dictionary. So basically the question is, are we able to give an input audio dictation and get a output medical whatever output we were expecting to get?

 **Lince Varghese**-08:41

Yes, I've tested on it.

 **Vijay Agarwal**-08:44

So is that model locally hosted now within imbly?

 **Lince Varghese**-08:49

No, not locally hosted in GCT on my local system I have hosted and tested.

 **Vijay Agarwal**-08:57

Okay. So I think we will have to move to that situation quickly because this is part of our milestone too.

 **Lince Varghese**-09:03

Okay.

 **Vijay Agarwal**-09:03

Okay. So if you see our Google Drive folder we have the voice notes that they have sent us.

 **Lince Varghese**-09:12

So that actually would not help. No, this. Yeah, yeah. For testing purpose I use these like.

Exactly what we should be showing to the customer as a definition of done for this working STD with medical dictionary. Right Is showing them that these were the seven samples that you gave us. We have fed into the medical the speech to text module and we have been able to get this output which is as per our expectation.

 **Lince Varghese**-09:43
Okay.

 **Vijay Agarwal**-09:44
We don't have to show them live integration for this Phase, right? This is a working std. So what it means is we have tested with the samples that we had and the same thing we are integrating in the app. The app is our next phase, right?

 **Vijay Agarwal**-10:00
Integrated integration of features and tools. This is the next stage, right. So right now can we tell the customer that this working stt, I mean this SC STD is working in our environment? We can't say yes so far, right?

 **Vijay Agarwal**-10:18
Yes.

 **Lince Varghese**-10:18
We have not uploaded in GCP and.

 **Vijay Agarwal**-10:24
Okay, got it. So then this is again still in development. What about prototype Web Dashboard?

 **Lince Varghese**-10:33
Prototype Web Dashboard and I have confirmed with Pratik, I have to like what we are developing. Is that what we are showing them or you need a prototype which I have used?

 **Vijay Agarwal**-10:47
No, whatever we have developed. No, no.

 **Prateek Kashyap**-10:49
Whatever we have developed till now, yes.

 **Lince Varghese**-10:51
Okay. So in under that condition we have already a prototype dashboard.

 **Vijay Agarwal**-10:57
So whatever we had given to them in our user journey and the mockups, I think we had given them the mockups. Where are my mockups.

 **Abhinav Srivastava**-11:12
First?

So this was our dashboard. So is this already developed? So basically then we have screens, right? Dashboard review queue, then this.

 **Vijay Agarwal**-11:28

All these screens are done?

 **Lince Varghese**-11:30

Yeah, all these screens are done. Not for review and active because just yesterday we have got that email from everybody has to change many things on it.

 **Vijay Agarwal**-11:41

So I think what we will need here is for this step, if there is a double click of the tracker of task or screens that we have to complete and out of which we have completed 70, 80% we need to have that list in place. So when we are talking to the customer we can be very clear what do we mean by Web dashboard? It means 15 screens that we had shared with you and out of 15 screens we have completed 10 screens.

 **Lince Varghese**-12:17

Okay, right.

 **Vijay Agarwal**-12:20

So do we have that kind of list of how much is completed and what is pending is that there on.

 **Lince Varghese**-12:25

ClickUp, see, the screens have already been completed. The integration part is what is left. So for active, like for ClickUp we.

 **Prateek Kashyap**-12:36

Mainly have the development pointers like it was. It was not divided like in terms of screens like which we have to develop.

 **Vijay Agarwal**-12:49

So we will have to know because it is getting built and tested screen by screen. So we can't say just one abstract word. As Dashboard, we will need the double click version to be available in ClickUp where at least we are clear that there are 15 pages to be built. And out of that the UI is complete for 15, but their integration is not complete for 15, it's only completed for 10.

 **Vijay Agarwal**-13:14

Whether it is tested for all those screens that are completed, we need to know the stages at which they are. So is there some tracker? How are you tracking this lens internally.

 **Lince Varghese**-13:30

Sir, like teams have already been made. So as per screens we are integrating the endpoints. So whatever screen is there that is already being prepared this so just.

 **Abhinav Srivastava**-13:41

So just add that list and ClickUp.

So are you going mock up by mock up screen or are you going in code file by file? How are you tracking your daily task? Like how do you guys do standups?

 **Lince Varghese**-14:02

This, this biller, if you're talking about. We have multiple pages in the pillar itself. So dashboard is there claim reviews there. So we will go by page by page.

 **Lince Varghese**-14:13

Like which are like pages have already been created which all integrations we have to do, we are mapping it.

 **Vijay Agarwal**-14:22

So where is the. I mean how do you track your index of pages to be done? Like I mean how do you know that today we have to do this page and this page and this page.

 **Lince Varghese**-14:40

Integration point of view. I have given all the endpoints that are further to the development team. Whatever they give the integrate as it as on group because the screen has already been there. So if you like I will show a demo then you will might.

 **Lince Varghese**-14:58

You might understand whatever things like this.

 **Vijay Agarwal**-15:00

No, I understand. See the first thing lynch that works now is always it starts from the sow, then it goes to the next artifact that we have given, which is this mock up. Then from here we go to the actual development. Whatever you have created to show the customer CBOs, this was the mock up and this is what our new developed version looks like.

 **Vijay Agarwal**-15:25

That's how customer will be able to validate that everything is done.

 **Lince Varghese**-15:30

Okay.

 **Vijay Agarwal**-15:31

I hope you understand. Right. So we have to make it easy for customer to just say approve. Okay.

 **Vijay Agarwal**-15:38

If we confuse them that you know some of that is there and some of that is here, but it is complete, then they don't know what to approve and they may feel it is not complete. So if you don't have an index, then Pratik will create an index of all the screens. Okay. And you please review and confirm that these are the list of screens that you guys have developed.

 **Vijay Agarwal**-15:59

Okay. Because for each screen I need to know whether it is at UI stage, whether it is integrated and whether it is integrated and tested for data flow.

Okay.

 **Vijay Agarwal**-16:11

That's how we will be able to mark the final completion of each screen. So right now I assume some screens are integrated with data, some screens are not integrated with data.

 **Lince Varghese**-16:21

Yes.

 **Vijay Agarwal**-16:22

Okay. And thus that some. Can you quantify how many of them are integrated, how many of them are.

 **Lince Varghese**-16:29

Not for the super admin and for the practice admin all have been integrated other than edit a patient for them for the biller, other than the active claim and the review claim other has been integrated. Right.

 **Vijay Agarwal**-16:48

How do you, how do you recollect all of this? Is this coming out of your memory or are you reading on something?

 **Lince Varghese**-16:54

It's like the endpoints that they give as a bunch. So they integrate this part like the develop the endpoints, the back end team will create these endpoints and they will give it to front ending to integrate them. So this is how like it is done and that's how it is in.

 **Prateek Kashyap**-17:19

Sir, I would suggest like if lens can give a quick walkthrough then you will get a better idea on.

 **Vijay Agarwal**-17:26

No, I don't get better idea without having clarity on what I'm going through. Because customer will not get any better idea if I can't tell them that this is the phase I am at and these are the 10 things I was supposed to deliver to you and These are the 1010 things that I have done. Okay. So for customer angle we have to be very clear how they will perceive it.

 **Vijay Agarwal**-17:46

Okay, so what I see right now is we will need the list to be very clearly precise in terms of what we have shared and what is the current status of each screen. Okay.

 **Abhinav Srivastava**-17:58

Okay.

So now that is the phase two. So basically what we said in our phase two which is the current phase ending today, we were supposed to do filter data sets, we were supposed to do the std, we were supposed to do the dashboard, we were supposed to do the fine tuned model weights, supposed to do the business rule engine. Now let's go to the fine tuned model weights. Is, is this setup now done?

 **Lince Varghese-18:26**

Not on gcp. No,.

 **Vijay Agarwal-18:29**

Not on gcp. So where is this done?

 **Lince Varghese-18:32**

This is done locally itself.

 **Vijay Agarwal-18:34**

How do we demonstrate to the customer that it is done?

 **Lince Varghese-18:38**

That's an issue.

 **Vijay Agarwal-18:41**

Oh, can you share your screen tomorrow and showcase to the customer that it's done?

 **Lince Varghese-18:45**

No, no. It's like not at my end.

 **Vijay Agarwal-18:50**

Okay, so. Can you take a screenshot of this from the developers and show it that.

 **Lince Varghese-19:03**

This is so we need to actually.

 **Vijay Agarwal-19:16**

Okay, got it. Okay, so this you are saying is done but we don't have a screenshot or we don't have a way to.

 **Lince Varghese-19:23**

Show to the customer. This is actually what is spine king the LLM on using Laura.

 **Vijay Agarwal-19:29**

Right.

 **Prateek Kashyap-19:32**

This is more kind of like since we are moving to my ASR then this, the need of fine tuning this, this thing becomes like negligible part that.

Is the case so simple? The topic is very simple, right? We told the customer we are going to fine tune on the billing data. We told the customer, please give your billing data for the first three, four weeks.

 **Vijay Agarwal**-19:54

We kept on telling them, your people have give billing data. Billing data. Billing data.

 **Prateek Kashyap**-19:58

Okay.

 **Vijay Agarwal**-19:59

Then the customer gave us a billing data and they gave us all of this cheat sheet. Okay. Then from there we created this. Okay.

 **Vijay Agarwal**-20:08

Then we asked them give them give us policies, policies. And then they gave us other policies. From there we identified that there is a pricing for those policies. Okay.

 **Vijay Agarwal**-20:17

And what type of. What type of cap exists for every type of procedure. Okay. So technically this fine tuning of the LLM is basis, the billing data.

 **Vijay Agarwal**-20:31

Have we identified or have we configured that for pair number one, this is what gets approved, this is what gets rejected.

 **Prateek Kashyap**-20:42

Yeah, I guess. Lens has worked on mapping these diseases and CPT and their relevant ICT codes. CPT codes as well.

 **Lince Varghese**-20:51

Right.

 **Abhinav Srivastava**-20:56

Based on the cheat sheet which were.

 **Prateek Kashyap**-20:57

Discussed like when was there as well.

 **Lince Varghese**-21:01

Yes, we have discussed this. Can you repeat it? I didn't get like one PC.

 **Vijay Agarwal**-21:08

So I think we had done this.

 **Abhinav Srivastava**-21:09

No.

L. We had mapped the procedures to CPD codes.

 **Lince Varghese-21:14**

Yes.

 **Vijay Agarwal-21:18**

Sorry.

 **Lince Varghese-21:19**

Becomes our rag, actually.

 **Vijay Agarwal-21:21**

Correct. This becomes our rag. Now the other part of this rag is the billing data.

 **Lince Varghese-21:28**

Yes.

 **Vijay Agarwal-21:29**

What. What was approved in the past, what was rejected in the past.

 **Lince Varghese-21:34**

Okay.

 **Vijay Agarwal-21:35**

And the part becomes for the CMS 1500 form, the part is to know that what should be the projected price that we have to build when we are claiming from the pair. Because that is what you had written in one of your messages, that we will take 80% of. 80%. Something like that.

 **Vijay Agarwal-21:56**

Right. I can't recollect the exact piece, but it was mentioned.

 **Abhinav Srivastava-22:01**

For the fair health charge. 85.

 **Vijay Agarwal-22:05**

Charge K. You had mentioned something. Now this billing rule, what is rejected and accepted? What is our mapping? This becomes essentially our fine tuning of the LLM.

 **Vijay Agarwal-22:18**

Whether we do it within the model or on the rag. But this is how we are fine tuning our output.

 **Lince Varghese-22:29**

Let me recall, like billing data. It is. We are taking billing data not to define like what is the pricing of cpt, but rather what all CPT codes will be required for particular surgery.

 **Vijay Agarwal-22:48**

Okay.

So we can't determine actually what would be the building for this CPT code with this billing data, the historical billing data, because the pricing would change if they optimize like going forward in the future.



Prateek Kashyap-23:08

Basically it's more like that if it's the Fair Health API, which will be. Which we will integrate here, that will help us to Fetch in the price of a particular procedure, that is the thing and that still hasn't been integrated yet.



Lince Varghese-23:24

So.



Vijay Agarwal-23:26

Okay, help me understand this then. So the fine tuning of the LLM with all this. Okay, which means that a particular pair probably accepts certain type of charges and rejects certain type of charges. Okay, we need to know this from the historical data.



Lince Varghese-23:52

Yes, we would be able to know.



Vijay Agarwal-23:56

Is that currently fine tuned in our model or not?



Lince Varghese-24:01

It's like RAG basically, not fine tuned with Lora specifically. So where is that?



Vijay Agarwal-24:09

Do we have that somewhere here on the drive that I can see?



Lince Varghese-24:13

No, it's a database. It's a vector database. Like this. These are tabular database.



Lince Varghese-24:19

So there is a vector database that students can't see. So that vector database is being created using these files. Okay, so when the file has been uploaded, those information is kept aside and the important information is fetched upon the request.



Vijay Agarwal-24:38

So basically, if this is done right, what we will have to demonstrate here LS we have to take one of the past rejections, pass it to our model and show that the output is coming as reject.



Lince Varghese-24:57

Visually. We have to create then as entirely different platform for that ui.



Vijay Agarwal-25:04

No, but why do we need ui? How will we test our output? Then. We will have to do test cases right on the model.

We will have to do a unit test case for which we will have to say Boss, here is my input. Please tell me whether this is going to be accepted then only this is a unit test case that defines that our billing model is working. Otherwise how will. How do you test it?

 **Lince Varghese-25:43**

Implementation is we will not be able to test it unless and until we are like on a full go. So the end stage of this LLM would be a JSON file that contains all the information that needs to be populated to CS500 like CPT code. What are the modifiers, ICD codes and the billing what we are fetching from the Fair health. So for the LLM, the only the CPT and ICTN modifiers are being will be coming up.

 **Lince Varghese-26:15**

So those things after it comes up, only the builder can only the whole domain knowledge can have tested test upon it. And with reference of the files we have policy files we have, we can refer that and test it so that we can do this.

 **Vijay Agarwal-26:34**

So when we say test, right? What is the input and what is the expected output? Is that defined anywhere?

 **Lince Varghese-26:41**

Yes. What See once this after the processing of med ASR, we will have transcript of it. So along with the transcript the RAG will go to LLM and it will process and generate CPT and ICT codes. The CTD and ICT codes generated now needs to be confirmed whether the according to transcription and the policy documents, it is true or not.

 **Vijay Agarwal-27:11**

Okay.

 **Abhinav Srivastava-27:14**

So.

 **Lince Varghese-27:17**

Until the entire workflow has been made, I can't be like testing it.

 **Vijay Agarwal-27:26**

But see, unit testing doesn't work like this. No. L. In unit testing we will have to do part by part testing of each phase. Okay.

 **Vijay Agarwal-27:36**

And for the model on with, along with the rag, we have to have some sample data where we will say, okay, we are passing the sample data in and we are expecting true or false.

 **Lince Varghese-27:57**

Fine, I will look onto it and let you know about that.

Yeah, because see, for the customer you have. Since we have planned everything in phases. Okay. We.

 **Vijay Agarwal-28:08**

We can't tell them that, boss, until this is done, you can't test what I have done here.

 **Lince Varghese-28:14**

Okay?

 **Vijay Agarwal-28:15**

Okay. But right now it seems like we are telling them until all of this is integrated finally. Okay. I can't show you whether I've done this or not.

 **Lince Varghese-28:26**

Okay.

 **Vijay Agarwal-28:27**

Okay. So I think what you are saying here is that you have created a rag. You have created a database with the billing pair policies and with the ICD and CPD mappings.

 **Lince Varghese-28:47**

Yes.

 **Vijay Agarwal-28:48**

Right. Okay. But we can't be sure of the output till the entire flow is put up.

 **Lince Varghese-28:56**

Yes.

 **Vijay Agarwal-28:57**

Okay. Okay. And what about business rules? So I think these business rules were pair specific rules.

 **Vijay Agarwal-29:04**

Where from the historical data we would say what. What are the typical reasons why a particular payer rejects? And because of those reasons we will go into our CMS 1500 form and we will make sure that all those business rules are verified before it is given for final submission.

 **Lince Varghese-29:31**

Business school engine can like KPI points that we have on dashboard. One is that. Second is what you are saying is justifications on ICT and liquidity tools that eigenfed. Is that what you're intending to say?

 **Lince Varghese-29:47**

No.

When we. So this scope of work, we only gave them no business rules. Engine is part of the scope of work I got from Yasha.

 **Lince Varghese**-29:56

So this is what KPI endpoint. She is referring to analytics. There is a page called analytics that would show them what's the. Yeah.

 **Vijay Agarwal**-30:09

So when I go to mockups you.

 **Lince Varghese**-30:10

Are saying there is something called analytics.

 **Vijay Agarwal**-30:14

Yeah, one second, I'll just open up the analytics which talks about this.

 **Lince Varghese**-30:20

Yeah.

 **Vijay Agarwal**-30:22

Right. So when we say coding accuracy and when we say speech to text. So basically where are the business rules?

 **Abhinav Srivastava**-30:43

The business rules I don't think would be a separate screen for that. These are most like logics implemented in the workflows.

 **Vijay Agarwal**-30:53

Yeah. So essentially what. What My understanding was that when we are going to do this business rule part, okay, that means there is a database essentially, okay. Which is storing all the rules on basis which we do some acceptance or reject rejection of the CMS form.

 **Vijay Agarwal**-31:24

So we, we test our CMS form before giving it to the biller. Okay. Basis these business rules and then basis that we, we get all of this, right? What is this?

 **Vijay Agarwal**-31:37

This low confidence, right?

 **Lince Varghese**-31:39

Yes.

 **Vijay Agarwal**-31:40

So basis of business rule only we will get the low confidence, right?

No, no. Actually the policy documents as rag and whatever the transcribing thing produced by the doctor is being analyzed by the LLM. After that it uses that information to generate this confidence. So it's not a human being doing life, it's been AI doing this.

 **Vijay Agarwal-32:11**

I understand, but how do we. So I think in our use case business rules are more like guardrails, okay. For our LLM that boss don't go beyond these situations, okay? Because otherwise if you go beyond this guardrail then there will be some failure in the claim approval.

 **Lince Varghese-32:31**

That would be defining itself in the payer policies. What needs to be done and what needs not means what is like going off.

 **Vijay Agarwal-32:40**

But how do we show the business rules engine to the customer? That's my. I mean how do we test and say see, this is our business rule engine. You give this input, it gives you this output.

 **Vijay Agarwal-32:52**

There has to be a way to test all of this.

 **Lince Varghese-32:54**

No, under that condition, that's the reasoning. If we are generating set of dummy data, we are passing to the LLM and then again the same thing comes up. Like we'll be having an output and we'll be saying like 80% it is being accepted or I think 20% is being rejected like that.

 **Vijay Agarwal-33:19**

So can we show this chatting with the LLM tomorrow to the customer?

 **Lince Varghese-33:23**

No, not at all. It's need to be implemented.

 **Vijay Agarwal-33:26**

Okay.

 **Lince Varghese-33:27**

It is not, it's. It's part of unit testing that you are referring to. Like these all are small things, Small, small things that needs to be separately shown and that would take us more time like to do these things.

 **Abhinav Srivastava-33:42**

But how do you test it? Lynx? And where and how did do you test it? I mean when you're saying that it is done and it is happening, then where have you tested it?

 **Lince Varghese-33:54**

Like generating a JSON file you are meant to take.

Yeah, yeah. I mean somewhere you must have tested this flow, right? The logic. So when you input give it some inputs, it gives out those outputs.

 **Abhinav Srivastava**-34:06

The ICT codes and CPT codes. I mean how do you do it?

 **Lince Varghese**-34:12

So there is a code Written So not all the I have many data set to rule. So there will be a code written that would be connected to some API like cloud or something. I'll create some dummy data, send it to it and I check around it and then the result from as a JSON site.

 **Abhinav Srivastava**-34:36

So I mean we can show it that way, right? I mean we can guide the user. You can create some dummy data, you can show that. Okay, that this is the engine.

 **Abhinav Srivastava**-34:46

I give it this, I prepared this input, I give it to this engine and this is how the output comes out. We will of course plug it into a front end and show it when we build that screen. But this is how the output is going to look like. Can we do that?

 **Lince Varghese**-35:04

Not tomorrow?

 **Vijay Agarwal**-35:06

Yeah, no, that's okay. I just want to know when. Right? See tomorrow, the reason why we are going through step by step, no links.

 **Vijay Agarwal**-35:14

Because I have to create a story on how tomorrow's conversation will be driven with the customer. Okay. They are going to come with the expectation that my phase two of the project is done. Right?

 **Vijay Agarwal**-35:29

And for them phase two is what we have given in the tracker. How do I tell them that phase two is done? That is the story we have to create. So if there is some other day when we can show them step by step closure of each of these steps.

 **Vijay Agarwal**-35:51

We will do that. We will do that next Friday. Okay, for tomorrow if our story is that. Boss, I can't show all of this step by step.

 **Vijay Agarwal**-35:59

I am only going to show you that this is my mockup and this is my actual screen. Okay, you can only focus on that part of the stories.

 **Lince Varghese**-36:11

Are you getting it like tomorrow? What will you be showing guys streams tomorrow?

Whatever you have completed, you have to tell me what is completed. I am trying to understand what is completed as per the phases have mentioned in the milestones. Okay, so according to this, what I see is for the space two, everything that we have done, we are not able to showcase to the customer. Step by step.

 **Lince Varghese-36:37**

Yes, will not be able to correct.

 **Vijay Agarwal-36:40**

But you are saying some part of this is done. Some part of this is done. Okay, the mapping is done. But we can't show that either as one whole execution or as one by one step by step execution, right?

 **Lince Varghese-36:57**

Yes, the step by step execution needs to again needs to be developed and then only it can be done.

 **Vijay Agarwal-37:04**

No, we can show it from the code execution or like how you test.

 **Lince Varghese-37:07**

Yeah, I don't think that would be much understandable by seeing the output.

 **Vijay Agarwal-37:14**

No, they you will. So basically if you give an input.

 **Lince Varghese-37:18**

Pleasure as Movement on seeing those codes and output would be on format like JSON and all. So. Okay, if you insist, we will arrange that.

 **Vijay Agarwal-37:30**

No, so one. One thing we have to take at a time. What we have to do is if you are getting. You are giving some technical input, getting a JSON output.

 **Vijay Agarwal-37:39**

Okay. We only want to get that sorted first, whether we can show that to our internal team and then we will create a story how to show it to the customer.

 **Lince Varghese-37:50**

Okay.

 **Vijay Agarwal-37:51**

Okay. Essentially, the customer understands only the input side, what file was given, whether that file has something logical that customer is able to appreciate. And then the output side, whether the customer is getting an output that is able to appreciate. Okay.

Obviously all this will go once everything is integrated on the front end. Okay. But that's how. That's not how we designed our milestones.

 **Vijay Agarwal**-38:19

We said we will deliver phase two, we will deliver phase three. So hence we have to show them something, that all of this phase two is completed. That is the only reason we are going through this.

 **Lince Varghese**-38:34

And I understood the concern now.

 **Vijay Agarwal**-38:36

Yeah. Right. So now let's go to what you have now. Set some context.

 **Vijay Agarwal**-38:44

What are you going to show me so that we can go through that quickly?

 **Lince Varghese**-38:49

Basically, these screens, what are there and a few of the CRUD operations that we can have while like creating to be showing them. Super admin node. Right?

 **Vijay Agarwal**-39:02

Okay.

 **Lince Varghese**-39:03

No, that was a question like.

 **Vijay Agarwal**-39:05

No, no. So I don't want to show them the whole multi tenancy yet. Because multi tenancy was not part of their sow. Okay.

 **Vijay Agarwal**-39:16

The multi tenancy we required was to make sure that the architecture is in place so that we are able to scale to multiple units. If I show them the super admin, then they will think that multi tenancy is done.

 **Prateek Kashyap**-39:32

I think we should move ahead with the practice lead part.

 **Vijay Agarwal**-39:34

Yeah, exactly. Practice is the right area to start.

 **Prateek Kashyap**-39:37

Yes, practice lead. And maybe if we have something for biller or supervisor that would be good. Perfect.

 **Vijay Agarwal**-39:44

Perfect. Yes.

We can start with practice.

 **Lince Varghese**-39:54

Okay.

 **Prateek Kashyap**-39:58

Your voice is breaking.

 **Lince Varghese**-40:02

Now.

 **Prateek Kashyap**-40:05

Bit better. Yeah. Your screen is visible.

 **Lince Varghese**-40:15

Okay. For the super admin.

 **Prateek Kashyap**-40:20

Not super admin. Practice lead.

 **Lince Varghese**-40:22

Yes. I do not have hospitals to log in. I'll do that. So we would have initial this hospital.

 **Lince Varghese**-40:43

So. We should not see that means they should not have multi C. Multi tenancy in this. This needs to be implemented primarily.

 **Prateek Kashyap**-41:02

So it's like you are adding a hospital admin. Sorry, a practice admin here.

 **Lince Varghese**-41:07

Hospital itself. Yeah, Entire practice administration. This.

 **Vijay Agarwal**-41:15

Yeah, I think this the error message over there, I believe. Linds, you know that we will have to Remove that error message. Right, because Dr. MCU will have Alpha numeric or special characters. Yeah.

 **Vijay Agarwal**-41:38

So are those being documented somewhere by the team on what is allowed as a. As a input character?

 **Lince Varghese**-41:52

It has not been specifically like it's in test cases. So nowhere it is defined as such.

 **Vijay Agarwal**-42:02

So can you share the list of test cases for this UI that our team has written.

For our team names,.

 **Vijay Agarwal**-42:12

I mean.

 **Lince Varghese**-42:14

Okay.

 **Vijay Agarwal**-42:17

Right. So one quick observation is this UI is not aligned with what we gave to the customer.

 **Lince Varghese**-42:25

Yes, yes. It has been like optimized for a better ux. So all these things would be like this.

 **Prateek Kashyap**-42:35

Okay.

 **Vijay Agarwal**-42:37

No, all I'm saying is what we showed to the customer that was quite different than what I see including the font and the. The logo.

 **Lince Varghese**-42:50

The logo is not being provided for IND because.

 **Abhinav Srivastava**-42:56

Open that hospital instance.

 **Lince Varghese**-43:00

Okay, now for this hospital instance, if I add an administrator.

 **Vijay Agarwal**-43:25

It. One second, can you go back to the email? Okay, So Linds, we can't use a tech for biz Gmail account for sending these emails. We have to use IMB's email id which is apps at the rate make you neurosurgery.

 **Lince Varghese**-44:30

Okay. For that we would need their credentials.

 **Vijay Agarwal**-44:34

We have no their credentials. We have the whole Gmail account. It's there in our subscriptions file.

 **Lince Varghese**-44:40

Okay,.

 **Vijay Agarwal**-44:43

So here, see what I'm seeing is the IM Billy, type the text, the font type. Okay. The color which was there in our mockup is quite different than what we have in this implementation.

Yes.

 **Vijay Agarwal**-45:05

Okay. And I think initially the type of font types that they had was as per the branding guide that we had got. And right now the font type is not the same as the brand guide that they have given us.

 **Lince Varghese**-45:27

Okay, like I have seen a PDF where it is mentioned everything like what would be the font and all. So for front end developers they recommend this to one show to the client and get approval for it. If they dislike it, we will be reverting it to that.

 **Vijay Agarwal**-45:49

Since next time when team is trying to do any self decisions like this, which is on brand specifically when it is shared with the customer, please don't ask them to implement before we get approval from the customer. This is unnecessary rework if the customer does not like. Okay, now let's go to. So now, now we are into one particular hospital, right?

 **Lince Varghese**-46:13

This. Yes, just one. One particular hospital. So this is.

 **Lince Varghese**-46:18

This integration has all been done on this.

 **Vijay Agarwal**-46:22

Go to the dashboard. No, let's go step by step. What is there in our mockup? What is there here?

 **Vijay Agarwal**-46:27

So in our mock up we have the first Top section which says claims today approved pending review, total build revenue projected and AI model maturity.

 **Lince Varghese**-46:41

Yeah.

 **Vijay Agarwal**-46:42

What are we seeing here on the screen? Is active claims approved today? How come the text and lingo has also changed in the implementation.

 **Lince Varghese**-46:58

You're saying the text like font and all?

 **Vijay Agarwal**-47:02

Not, not just the font, but the whole box is changed from what we had in the mockup. And there was the text.

 **Lince Varghese**-47:11

This was an UI decision like these. I. Those items were not looking good as such.

No, not about the word also. So when you are saying active games, our mockup was showing claims today. Okay. Then it was showing approved.

 **Vijay Agarwal**-47:27

Then it was showing pending review. But what I am seeing here that some of these are completely different. Like now you have added something called as urgent which was not even there in our mockup. It was total build.

 **Lince Varghese**-47:41

Yes, actually the urgent was showing somewhere here. So it was a decision made. That's what I said. Like these are decisions made means involving me with the front end team that this would look better than that.

 **Lince Varghese**-47:57

So we are created an urgent box here and remove the AI maturity in the sense. Like that would not sense. Make sense more to the customer who is using this portal. This would make more sense to the customer when.

 **Lince Varghese**-48:13

When it comes to Blackboard.

 **Vijay Agarwal**-48:18

Okay.

 **Lince Varghese**-48:22

Okay. So can I move on to next?

 **Vijay Agarwal**-48:26

Yeah.

 **Lince Varghese**-48:29

So this. This is analytics report. So integrations has been done.

 **Vijay Agarwal**-48:35

What is the equivalent of this in the mockup.

 **Lince Varghese**-48:42

On save?

 **Vijay Agarwal**-48:55

If you.

 **Lince Varghese**-48:55

This, if you.

 **Vijay Agarwal**-48:56

If you see this screen, right?

Yeah.

 **Vijay Agarwal**-48:58

These are the exact screens that we have given to the customer. Why don't we show this?

 **Lince Varghese**-49:06

This is what is we have implemented and this is what it has been earlier. Like so it's. The UI is not quite proper, you understand? Like this, this is like more professional view of like content.

 **Abhinav Srivastava**-49:26

No, the customer is not. Would not be concerned about that. Right. I mean we gave them something initially and then we deliver something else, then that would be a dissonance for them.

 **Abhinav Srivastava**-49:38

Right? They gave their approval on that. So they are okay with that layout. So.

 **Vijay Agarwal**-49:49

Yeah, that is actually one another problem we will have to fight. Okay, so that.

 **Abhinav Srivastava**-49:59

That prototype that you are showing right now, it is a. Where is it?

 **Vijay Agarwal**-50:09

So is this like a implemented react HTML CSS page or is this something else?

 **Lince Varghese**-50:18

This is a static website, doesn't deal with any kind of database. It just have the value.

 **Vijay Agarwal**-50:26

Okay. So now how do we compare how many such things UI team has done which was not. I mean which is different than the original mockup.

 **Lince Varghese**-50:44

That I'll make a list and I will give it to you for that.

 **Vijay Agarwal**-50:49

That's a huge problem Arlings, because I reviewed word by word of the mockup to make sure that I get what is there in the mock up. Now I have to review again what team has implemented which is not as per the mockup. So how, how would I even remember what was originally planned and what is actually being delivered? And if something has been missed or not.

 **Vijay Agarwal**-51:23

How are you validating this links? Like what is the difference between the mock up versus what we have implemented?

So what we have implemented is based on the. On what? Feedback from the uid whatever I got on each screen. So they have means while developing they have been continuously interacting with me and will develop.

 **Vijay Agarwal**-51:50

No, but they have removed some parameters. No, like from this screen they have removed some business KPIs. Only if you go to the other screen that you were showing me. Now look at this screen.

 **Vijay Agarwal**-52:01

We had this pipeline zero recorded one draft one awaiting document one transcribing one AI coding this, this. So this entire section they have removed.

 **Lince Varghese**-52:12

Yes, this is. I have acknowledge of that.

 **Vijay Agarwal**-52:17

And then they have removed this section by provider. Dr. McHugh has 12 claims, Dr. Patel has three claims. This section is removed. And then below this we had hospital scoped review queue.

 **Vijay Agarwal**-52:33

Okay. This section is named differently. Go back to the original that you're showing what they have implemented. Show.

 **Vijay Agarwal**-52:44

Show the orig the new thing that our team has. Yeah. So this table header is missing and some something else is there here at the bottom right. Patient procedure payer AI score flags.

 **Vijay Agarwal**-52:58

If you go to the mock up, what was the table like? So it had a table name. Right. And then it had a view all and then it had a search bar, some statuses and filters on the right.

 **Lince Varghese**-53:17

So this is a claim review that has been on the diabol. So each represent a claim.

 **Vijay Agarwal**-53:24

I understood. But the title is missing, no links. You need to understand there was a reason why we did mock ups and mockup approval.

 **Lince Varghese**-53:34

Okay.

 **Vijay Agarwal**-53:35

If we are going to implement something else apart from the mockup, then at least the core principles have to be continued. Like the title of the table is important. So like these, if there are so I mean multiple differences between the mock up and what we have. Right.

Then so definitely it's a, it's a challenge for us to show this to the customer. It's a complete shocker to the customer.

 **Lince Varghese-54:07**
No.

 **Vijay Agarwal-54:08**
Why did they invest time, why did I invest time in going through the mock ups then?

 **Lince Varghese-54:16**
Okay, I understand.

 **Vijay Agarwal-54:17**
Yeah. So because some, I can see some things are missing in the table section. Okay, let's go to the next page. So now in analytics, go to analytics.

 **Vijay Agarwal-54:31**
How have you made sure that all the data points are captured here and there is nothing missing?

 **Lince Varghese-54:39**
Like I didn't get you. Like how are the integrations? Yes. No, no.

 **Vijay Agarwal-54:44**
So for example, which page of analytics does this correlate to in our mockup? This one. Okay, so. Top of page KPI strip.

 **Vijay Agarwal-55:24**
What is this? Top of page KPI strip,.

 **Lince Varghese-55:28**
What we have represented on the dashboards, that's already means again being projected here. So AI maturity is here and it comes under analytics.

 **Vijay Agarwal-55:45**
No, but what does this mean? Top of page KPI shape. What? What is this?

 **Vijay Agarwal-55:49**
Is this some dummy label?

 **Lince Varghese-55:52**
Yeah, it's like this. These are KPIs which include that, that and other KPA points like AI maturity.

 **Vijay Agarwal-56:02**
But this is not what we had in our mockup. Now in mock up we had a revenue impact, time saved, monthly ROI.

On these. The graph which you are saying that.

 **Vijay Agarwal-56:18**
Will be there where exactly?

 **Lince Varghese-56:25**
Yeah, here it is.

 **Vijay Agarwal-56:29**
That is the AI accuracy graph. AI performance piece to text precision. Okay.

 **Lince Varghese-56:35**
Holding accuracy.

 **Vijay Agarwal-56:42**
Okay. Oh, so we have removed all of those tabs on the top and we have put them directly here. Billing and system performance tabs in one.

 **Lince Varghese-56:54**
Yes.

 **Vijay Agarwal-56:57**
Okay. And. Okay. And I assume this is still undergoing some QA cycle, right?

 **Lince Varghese-57:22**
No, it's been integrated and tested. The practice admin has been integrated and other than the edit of patients, that is.

 **Vijay Agarwal-57:36**
Okay because I see some dummy text like top of page KPI strip as the front below billing summary. It has got no relevance with our mockups or no relevance with respect to this page. It seems like a place. So I am assuming this is all going to get fixed.

 **Lince Varghese-57:53**
Okay. You want me to remove this?

 **Vijay Agarwal-57:55**
No, no. The. The text over there, top of page KPI ship. This.

 **Vijay Agarwal-58:00**
This has got no relevance to this page. No, this is like a placeholder, the breadcrumb or something. So I am assuming that our team is going to look at all of this text and whatever is not relevant they are going to remove.

 **Lince Varghese-58:16**
Okay.

Because we. This was not there in the original mock up. Now so I don't even know what to say.

 **Lince Varghese-58:23**

Fine.

 **Vijay Agarwal-58:28**

Okay, now what is the next one?

 **Lince Varghese-58:36**

These are for grading doctors patients. And this is management. When a doctor translates. Not now.

 **Lince Varghese-58:47**

Okay, Screens for them. I have saved here so that I can show you. This would be a claim when clicked on it. We would have this particular view of CMS 1500 so that whatever the required fields is there would only be available.

 **Vijay Agarwal-59:11**

Okay.

 **Lince Varghese-59:12**

And others will be blurred out.

 **Vijay Agarwal-59:19**

Okay.

 **Lince Varghese-59:25**

Yeah. So this is the what I Have referenced with. This thing.

 **Vijay Agarwal-59:36**

This was our original mock up that we shared with customer, right?

 **Lince Varghese-59:40**

We have not shared.

 **Vijay Agarwal-59:41**

This was claim management CMS form. I know that but on the screen this entire thing you are showing the one that we had originally created.

 **Lince Varghese-59:52**

No, this is what have was a new CR from the Dexter demand that they want clay management and coding templates we added. Like this was I think discussed with you like when we have talked last time. Claim management needs to be had handled with the dock hospital administrator along with billing supervisor. And.

 **Lince Varghese-01:00:28**

So this is the output of that and this coding templates where we can create templates. So we can have.

But I assume no one is going to do this manually, right? It is always going to be like from the back when we. When we create the template. Right.

 **Lince Varghese-01:00:59**

This has to be manually done. And these templates where the doctors would get of these hospitals to edit and attach with their what we see as dictations.

 **Vijay Agarwal-01:01:15**

No, but okay, what we had told and also written that templates will be automatically created from whatever new things our system is learning. So why will they create manually? I don't think they will create this manually. They have already given us the cheat codes.

 **Vijay Agarwal-01:01:32**

Right, the cheat sheets. So those are the templates that we are pre feeding into our system. You remember that Excel sheet that you had created a whole chart and consolidated?

 **Lince Varghese-01:01:50**

Yes, I remember that.

 **Vijay Agarwal-01:01:53**

That was the whole thing that they already gave us. Why will they create again?

 **Lince Varghese-01:02:00**

Okay, you're saying that this need to be populated automatically here. If they want to have an extra CPT then offer a standard procedure there that though.

 **Vijay Agarwal-01:02:13**

Okay, so generally what happens is they the doctor he chooses a template then he gives additional dictation.

 **Lince Varghese-01:02:22**

So that template needs to be stored somewhere or needs to. This is actually what has come up from the M side, I think.

 **Vijay Agarwal-01:02:30**

No, no. So she was not aware that she has to create one by one.

 **Lince Varghese-01:02:37**

Okay. That. That we can populate from the che or something.

 **Vijay Agarwal-01:02:43**

Okay. So basically here what we will show is a replica of their cheat sheet.

 **Lince Varghese-01:02:52**

Create. Yes. Additionally, if they want, they can create.

 **Vijay Agarwal-01:02:56**

Right? Additionally, if they want, they can create. Correct.

This thing can be seen by the doctor and selected after the.

 **Vijay Agarwal-01:03:05**

Sorry, what is that?

 **Lince Varghese-01:03:09**

So these templates could be seen by the doctor and select upon the dictation as a back to process.

 **Vijay Agarwal-01:03:23**

Okay.

 **Lince Varghese-01:03:25**

And for the administration, here is what the default hospital that we have created in the super admin shows you. We can create additional hospitals and we can have users as biller and supervisor. Shall I create? If I create one, then only I Have to be able to show it.

 **Lince Varghese-01:04:23**

Okay. So. And upon adding water pillar, supervisor, hospital and the doctor, we can add patient here. It's.

 **Lince Varghese-01:05:54**

So this is a patient created by practice admin. Now what will happen is the village only create assigned village would be. Able to see this. So we have to actually send because it's newly created.

 **Lince Varghese-01:06:46**

80. It.

 **Vijay Agarwal-01:07:37**

And Lynn's also on the login page. I am seeing Tech Forbid solutions.

 **Lince Varghese-01:07:45**

Not.

 **Vijay Agarwal-01:07:46**

Here on the login page.

 **Lince Varghese-01:07:49**

Just a second. To say that's.

 **Vijay Agarwal-01:08:06**

All of this is actually MCU neurosurgery everywhere there should be only MCU Neurosurgery. That's our powered by or copyright. Okay. This Biller dashboard, right?

 **Lince Varghese-01:08:22**

Yeah, dashboard and two things is not available other than that.

I think here this table has become very crunched.

 **Lince Varghese-01:08:37**

This.

 **Vijay Agarwal-01:08:37**

The UI team did not tell you that this is not looking good and we should remove the alerts. The bell icon only.

 **Lince Varghese-01:08:49**

No, many things we need coming up here. So it's actually still under. This one.

 **Vijay Agarwal-01:09:09**

Yeah, but there is a lot of difference between what we have in the mock up versus what is there. This important alert is not even there as a box.

 **Lince Varghese-01:09:18**

Which one? Important alerts?

 **Vijay Agarwal-01:09:20**

Yeah, it has no relevance here. No. Unless there is some data then only I'll be able to make sense how this correlates to the Biller dashboard.

 **Lince Varghese-01:09:31**

This. These are things where comes up this important alerts that is coming up from when the doctor actually completes education. So that would pop up here that now the new team has been come came for.

 **Vijay Agarwal-01:09:49**

Sorry, your voice is coming from very far. Can you speak again?

 **Lince Varghese-01:09:54**

Is it audible now? Yeah, yeah. So whenever the what doctor dictates the dictation after the AI processing we need a notification to be seen by this.

 **Vijay Agarwal-01:10:07**

Biller.

 **Lince Varghese-01:10:10**

So that alerts would be coming up here.

 **Vijay Agarwal-01:10:15**

Okay. I thought there was some other screen we had no. For showing what names have come inside.

 **Lince Varghese-01:10:27**

Like this one. Yeah, this one will pop up automatically. But this is a dashboard particular paper.

Okay.

 **Lince Varghese**-01:10:43

And this policy library and marketing. It is not this.

 **Vijay Agarwal**-01:10:47

Is this real data or unreal?

 **Lince Varghese**-01:10:49

This is not real.

 **Vijay Agarwal**-01:10:51

Sorry.

 **Lince Varghese**-01:10:51

No, this is not real data.

 **Vijay Agarwal**-01:10:53

Okay.

 **Lince Varghese**-01:10:54

Okay. This is what practice admin and Villar is for now.

 **Vijay Agarwal**-01:11:05

Okay. So few things you would need for tomorrow, right? One, the tech for this thing should not appear anywhere. At least can that be done?

 **Lince Varghese**-01:11:19

Let me see. Like that.

 **Vijay Agarwal**-01:11:23

Yeah. And at least the logo that we had selected on the top logo and its color. Yeah, this and the I am Billy part which was there in our mockup.

 **Lince Varghese**-01:11:34

Okay.

 **Vijay Agarwal**-01:11:35

At least that logo and the font over there on the top should be the same that we showed them. Okay. This is. There is a great difference between the font family.

 **Vijay Agarwal**-01:11:46

Okay. And this is a big branding issue that they will raise because I think they are going to raise a lot of branding issues tomorrow. Tomorrow we have given a brand guide. How much ever the UI team says we can't change a company's brand guide.

So it seems that at least these two things we should definitely try and upgrade.

 **Lince Varghese-01:12:08**

Fine, fine. Let me see what I can.

 **Vijay Agarwal-01:12:13**

Okay. Okay. Then Pratik, you have some work to do because I am seeing that the, you know the way that milestones and its completion tasks need to be shown to the customer that is not in place. So what I see is we are showing them a few logins and we are showing them a few screens and few crud operations.

 **Vijay Agarwal-01:12:36**

Okay. But all of that.

 **Prateek Kashyap-01:12:37**

Yes, sir, I will work on this. I will connect with Lynn, sir, and we will sort this out.

 **Vijay Agarwal-01:12:42**

I don't think it can be sorted out for tomorrow. For tomorrow we have to at least sort out this, the branding issues and the Tech4Biz. The brand, the company appearance. Right.

 **Vijay Agarwal-01:12:55**

And then at least we need to know which screens and what sequence we are going to show. Like the script has to be written in our chat group that these are the five logins and these are the 10 screens that we will go through.

 **Prateek Kashyap-01:13:08**

Sure, I will work on this. Yeah.

 **Lince Varghese-01:13:12**

Okay.

 **Vijay Agarwal-01:13:12**

And then Lynn, do we have any specific questions from the customer? I mean for the customer tomorrow?

 **Lince Varghese-01:13:18**

Yeah, I've already given it to Pratik. And like, according to you, like what UI would be the same as this you want? Or this would be fine after the review of the customer.

 **Vijay Agarwal-01:13:32**

So basically, Linds, the font family.

 **Lince Varghese-01:13:36**

Yes.

Is the bare minimum standard that we need to follow. Whichever UI guy has done this. No, you have to bring them on the call with me on Monday or Tuesday. Okay.

 **Vijay Agarwal-01:13:48**

We can't change brand guidelines of the customer. That is part number one. After that, once you explain me, how do I compare my mockups with these screens? Okay.

 **Vijay Agarwal-01:14:03**

Because I don't know how many data points have been switched, replaced, modified. The text has been changed. Okay. It is, it is a big hassle for me to review this again so that UI guy has to explain me.

 **Vijay Agarwal-01:14:17**

Boss, this is screen number one that was there in the mockup. This is how I have done it and this is my rational behind it. Okay. But what I think for tomorrow if the logo and the.

 **Vijay Agarwal-01:14:31**

And the I am Billy font. Okay. Appears similar to what we had. Okay.

 **Vijay Agarwal-01:14:37**

I mean we Will have to change the color. Also they had no such color of blue Yar in their brand guide. I don't know how we got the blue that we have in the new implementation. Go back there.

 **Lince Varghese-01:14:45**

This one?

 **Vijay Agarwal-01:14:47**

No, not this. Go to our implemented one.

 **Lince Varghese-01:14:52**

This one.

 **Vijay Agarwal-01:14:53**

This blue is not there in their guide. Show me their brand guide 1. Should I show you? I have it on my machine, but better actually if.

 **Abhinav Srivastava-01:15:22**

Second folder.

 **Vijay Agarwal-01:15:24**

Yeah. You see this right? So this blue you only open. Yeah.

 **Vijay Agarwal-01:15:30**

So out of these two, blue is what we are permitted. Our guys have used some other blue.

 **Lince Varghese-01:15:34**

No.

Are we using Pantone blue? Can you please check on our HTML? Yeah, this is not Pantone blue. This is definitely different than the brand guide.

 **Lince Varghese-01:15:51**
Okay, I'll look on.

 **Vijay Agarwal-01:15:52**
So basically you look at these four colors. Light gray, dark gray, dark blue, light blue. Okay. And the bottom fonts, Sinzil and Open Sense.

 **Lince Varghese-01:16:03**
Okay.

 **Vijay Agarwal-01:16:04**
We can't deviate from this. Absolutely. Okay what I can still tell the customer that. Okay, some data points.

 **Vijay Agarwal-01:16:12**
We moved here there, you know, because we felt it is not the right way when we were implementing etc. But I can't tell them I felt your brand colors are bad so I changed your brand colors. Yeah. Please see if these branding pieces can be done.

 **Vijay Agarwal-01:16:31**
Then we will take a call if we need to change anything in the ui. Okay, so again, once again for tomorrow, at least the logo and the IM Billy icon that we had on the top left dashboard. Okay. At least these two if possible change the blue to these blues.

 **Vijay Agarwal-01:16:53**
The light blue over here which is dark blue. You the Pantone dark blue. U. Right.

 **Vijay Agarwal-01:17:00**
If you are able to do that then great. Otherwise I'll try to handle tomorrow with the customer. Okay, cool. I think we spent a lot of time today.

 **Vijay Agarwal-01:17:16**
Thanks Lynn.

 **Lince Varghese-01:17:17**
Thank you sir.

 **Vijay Agarwal-01:17:18**
And are you guys working on Monday?

 **Lince Varghese-01:17:22**
Yes, we'll be.

So then Pratik, please block my calendar. One hour with tech for Biz UI team. Okay. And one hour for going through whatever matrix you guys are going to work on for this phase two because now we are entering phase three.

 **Vijay Agarwal**-01:17:39
Okay.

 **Prateek Kashyap**-01:17:40
Yeah.

 **Vijay Agarwal**-01:17:40
I want to be 100 sure that phase one, two, three, all this is getting sorted by the next deliverable date.

 **Lince Varghese**-01:17:47
What like particularly you want from the uid like it was my positions that they were following. If you be more sure like then.

 **Vijay Agarwal**-01:18:00
No, I want to understand two parts. Right. One, what made them change the brand colors?

 **Lince Varghese**-01:18:07
Okay.

 **Vijay Agarwal**-01:18:08
Okay. So what is I need to know in the long run when I am going to give multiple projects and then I'm going to get something back okay.

 **Lince Varghese**-01:18:16
Okay.

 **Vijay Agarwal**-01:18:16
How do I see mock ups? How do I see the final delivery and what thought processes they are going to apply? Okay.

 **Lince Varghese**-01:18:22
This brand guide and all, we can sort it out of a meeting issue.

 **Vijay Agarwal**-01:18:28
No, no. But they changed it, right? It's not an issue.

 **Lince Varghese**-01:18:31
The problem is it has been like.

 **Vijay Agarwal**-01:18:34
That's on me.

Like. Okay, it was my mistake.

 **Vijay Agarwal-01:18:37**

Okay. Okay, fine. Then if it is that you. Then basically now you have got already you have got understanding how I operate.

 **Vijay Agarwal-01:18:43**

Okay?

 **Lince Varghese-01:18:44**

Yeah.

 **Vijay Agarwal-01:18:44**

I don't want any changes from mockups next time.

 **Lince Varghese-01:18:47**

Fine, Fine.

 **Vijay Agarwal-01:18:48**

And definitely not touching the brand guide. If it is approved, if you do anything fancy without taking my approval. Okay. That I have not seen in the past, then I am.

 **Vijay Agarwal-01:19:00**

Okay. Okay. You have liberty to try anything. But if you take my approval and then come back with something which I had seen earlier and it is not matching.

 **Lince Varghese-01:19:09**

Okay, okay.

 **Vijay Agarwal-01:19:09**

That is not okay with me. So. Okay, so then I don't need the UI guys. I need to figure out.

 **Vijay Agarwal-01:19:20**

Now you will have to tell me then how do I compare mock up to what you have implemented screen by screen.

 **Lince Varghese-01:19:27**

Fine, I'll. I'll give a. Monday.

 **Vijay Agarwal-01:19:30**

I want to go screen by screen with you and Pratik.

 **Lince Varghese-01:19:33**

Okay, I'll give you a list. I'll prepare a list. Whatever things has been there and whatever things has been changed. If you want, we'll revert it back.

No, no. Don't rewrite anything right now. I mean already we have gone too.

 **Lince Varghese-01:19:46**

Far now after that.

 **Vijay Agarwal-01:19:48**

I hate rework unnecessarily. Okay, so now let me first figure out what are the minimum things that we can salvage out of what we have done. Okay. The minimums is change the font family, change the color and change the logo.

 **Vijay Agarwal-01:20:00**

Okay. Then let me see how customer reacts.

 **Lince Varghese-01:20:03**

Okay.

 **Vijay Agarwal-01:20:04**

Yeah. And change that tech4biz everywhere. And you will have to change from the sender ID of Gmail to the app's ID which we already have username password for.

 **Lince Varghese-01:20:19**

Okay?

 **Vijay Agarwal-01:20:19**

Okay. But not for tomorrow. I know that you can't make all these changes for tomorrow.

 **Lince Varghese-01:20:24**

Fine.

 **Vijay Agarwal-01:20:25**

But at least the brands I need for tomorrow.

 **Lince Varghese-01:20:28**

Okay?

 **Vijay Agarwal-01:20:29**

Yeah. Okay. See you tomorrow then. Bye.

 **Lince Varghese-01:20:35**

Yeah, bye.

 **Vijay Agarwal-01:20:36**

Bye.

 **Lince Varghese-01:20:38**

Thank you sir.

Lent. Yeah, are you there? Joby discussion.

 **Lince Varghese**-01:20:49

See.

 **Prateek Kashyap**-01:20:53

Important.

 **Vijay Agarwal**-01:20:55

We need to fix.

 **Lince Varghese**-01:20:58

I'm sorry, your voice is breaking.

 **Prateek Kashyap**-01:21:01

So do one thing. Getting a developer folding. Am I audible now?

 **Vijay Agarwal**-01:21:13

Hello?

 **Lince Varghese**-01:21:15

Hello, Lens.

 **Prateek Kashyap**-01:21:17

Can you hear me?

 **Lince Varghese**-01:21:19

Yeah, yeah.

 **Prateek Kashyap**-01:21:21

Can you hear me now?

 **Lince Varghese**-01:21:22

Yes, yes.

 **Prateek Kashyap**-01:21:25

So all I'm saying is minor changes regarding this branding or thought about coloring. Get your developer for tomorrow like for two to three hours. Morning time. Let's give it to Vijay sir.

 **Prateek Kashyap**-01:21:43

Because this is needed. Because mismatch. But login screen, that won't work. So get your developer for like two to three hours on the line.

 **Prateek Kashyap**-01:22:01

Yes. Morning. Because that is needed. They can work from home.

Anything which is feasible for you.

 **Lince Varghese-01:22:11**

Let me see what I can do.

 **Prateek Kashyap-01:22:20**

Basically visual appearance. It's still under development. And all these things but.

 **Lince Varghese-01:22:45**

Different.

 **Prateek Kashyap-01:22:49**

So this branding thing is more important. Get the colors changed. Fix and change or branding.

 **Lince Varghese-01:23:05**

Okay.

 **Prateek Kashyap-01:23:09**

Let's get done with this and then we will plan for Monday onwards.

 **Lince Varghese-01:23:19**

Okay. Okay.

 **Prateek Kashyap-01:23:27**

Once you start tomorrow, let me know.

 **Lince Varghese-01:23:29**

Fine.

 **Prateek Kashyap-01:23:32**

Just ask them to be online for like two hours.

 **Lince Varghese-01:23:38**

Okay.

 **Prateek Kashyap-01:23:39**

Yeah. Drive Karung. We'll talk to you later.

 **Lince Varghese-01:23:45**

Thank you.

 **Prateek Kashyap-01:23:46**

Okay, thanks. Bye.